



COVID-19 HEALTH & SAFETY EXPECTATIONS and PROTOCOLS

The LTCA's #1 priority is the health and safety of our patrons, volunteers, and performers. This document outlines expectations, responsibilities and protocols that are part of a fluid plan which will adapt to conditions and regulations as the season progresses.

PATRON RESPONSIBILITIES and PROCEDURES

- By purchasing tickets, you acknowledge that an inherent risk of exposure to COVID-19 exists in any public place where people are present. By attending a performance at the Tack, you and any guests voluntarily assume all risks related to exposure to COVID-19 and agree to hold harmless LuCille Tack Center for the Arts (LTCA), the School District of Spencer, the artists, the producers, or any of their affiliates, volunteers, employees, sponsors and contractors for any illness or injury.
- In order to protect patrons, volunteers and performers, you also agree to strictly follow all health and safety procedures LTCA has posted at the venue and on their website at lucilletackcenter.com. **Among these procedures is the REQUIREMENT of all patrons to wear a mask over their nose and mouth upon entering the venue, throughout the performance and until departing the building.** If unable to wear a mask, please stay home and stay safe.
- You further agree to remain home if you: 1) are feeling unwell on the day of a performance, b) have a temperature of 100.4° or higher, or 3) are aware that you have been exposed to COVID-19. Call the ticket office for your options. 715.659.4499
- Masks will be available for purchase.
- Patrons will hold their paper ticket or phone to be scanned by an usher at the entrance to the theatre. The usher will not touch the ticket. Thank you for helping to make this task go smoothly.
- Be aware of others near you and maintain a six-foot distance. Spacing markers will be on the floor/ground.
- There will be no gathering in the Gallery before or after the performance. Performers are unable to do "Meet and Greets" at this time.
- At the conclusion of the show, ushers will dismiss the audience row by row. Patrons will be expected to exit the building immediately with their mask still in place.
- Coat racks will not be available. Place your coat on your lap.

LTCA RESPONSIBILITIES and PROTOCOL

- Seating in the theatre will be limited and socially distanced
- Venue Cleaning and Sanitizing
 - CDC approved electro-static/hand-pumped fogging of house and gallery prior to and after show

- Disinfect restrooms prior to, during and after the show
- Hand sanitizing stations at entrance to building and entrance to both theatre doors
- Visual notification of what is being done to ensure cleanliness
- HVAC filters changed three times per year
- Restrooms
 - Will have both sanitizer and soap/water available
 - Restrooms will be monitored by a volunteer, allowing only two people in at a time. This volunteer, wearing gloves and mask, will also disinfect outside of doors (hallway) frequently.
- Volunteers:
 - Will state they are feeling well and that, to the best of their knowledge, have not been exposed to COVID-19 in the past 14 days
 - Will wear masks at all times over their nose and mouth
 - Ticket scanning ushers will wear masks and gloves as they scan tickets in a touchless manner
 - Will receive training concerning new protocols prior to each show
 - Masks and gloves will be provided for volunteers
- Merchandise will not be sold; there will be no intermission; coat racks will not be available; no refreshments will be served
- Tickets:
 - Will call tickets will be dispersed in a handsfree method and monitored by a masked and gloved volunteer
 - Plexiglass sneezeguards will be installed in a non-permanent manner on current ticket counter
 - Ticket sellers will be masked and gloved